

MachuPicchu
T R A I N

Tailormade Experiences by **INCARAIL**

KNOW OUR BIOSECURITY PROTOCOLS



UPDATED ON MARCH, 2022

BIOSECURITY PROTOCOLS*

BECAUSE THE SAFETY AND HEALTH OF OUR PASSENGERS IS OUR COMMITMENT, WE HAVE IMPLEMENTED THE FOLLOWING MEASURES AGAINST COVID-19

*Our protocols will be applied until such time as the current regulations contemplate it.

REGULATIONS

- a. Nationals or foreigners over 12 years of age may only board the bimodal service and the train if they have a complete dose of vaccination against COVID-19.
- b. Residents over 18 years of age must also accredit the third dose, as long as they are authorized to receive it (according to MINSA protocol in force).

If not complying with the above points (a and b), they may present a negative molecular test with a result date no more than 48 hours before boarding.

INCA RAIL STAFF

Our staff must wear a double mask (the surgical mask underneath and the community mask over it) or a KN95 mask during the working day.

All staff should use alcohol gel to disinfect their hands.

Cleaning staff will periodically and frequently carry out the cleaning and disinfection of the wagons, as well as the different environments and/or contact points.

The physical distance between staff and passengers will be at least 1.5 meters at all times.

CONTROLS AT THE ENTRY - STATION AND WAITING ROOMS

Passengers must wear a double mask (surgical mask underneath and community mask over it) or a KN95 mask at all times. Otherwise, access will be restricted.

Upon entry, passengers must disinfect their hands. They will have at their disposal alcohol gel and/or disinfectant solution.

When entering, it must be in order, maintaining a minimum distance of 1.5 meters from other passengers.

The boarding pass and identity card must be carried and shown directly from your cell phone, thus avoiding physical contact.

CONTROLS WHEN BOARDING

Passengers must wear a double mask (surgical mask underneath and community mask over it) or a KN95 mask at all times.

We will provide you hand disinfectant prior to boarding.

Luggage and personal items must be disinfected before boarding and you will be informed where they must be located inside the carriage.

Passengers must enter maintaining the physical distance of at least 1.5 meters at all times.

Digital boarding pass and identity card must be on hand.

CONTROLS INSIDE THE BIMODAL BUS AND TRAIN

Passengers must wear a double mask (surgical mask underneath and community mask over it) or a KN95 mask at all times.

Passengers must sit in the assigned seat and for their safety, once in their seats, avoid moving around.

The introduction and consumption of food and beverages on board is not allowed.

Disposal of the waste will be in accordance with the instructions of the On-board Service staff.

We have an emergency protocol for handling any suspicious case that might arise on board, which includes a COVID-19 emergency kit and a first aid kit.

CONTROLS AT DISEMBARKING

Passengers must follow the instructions of our On-board Service staff when getting off the train and respect the required physical distance.

Forgotten objects will be disinfected and placed in a first use bag. Our On-board Service staff should be informed so that they can guide you.

WAGONS CLEANING

Our cleaning staff will periodically and frequently clean and disinfect the carriage (before and/or at the end of each journey) as well as the different environments and/or contact points.

SGS CERTIFICATION

Because the safety and health of our passengers is our commitment and we want them to have the best experience on their journey to Machu Picchu, we have adapted our operations and implemented the most demanding Biosecurity protocols which received the SGS certification which guarantees the effectiveness of the established protocols, as well as their compliance and implementation against COVID-19.



AIR PURIFICATION SYSTEM

we guarantee that inside our carriages you will be breathing clean air since we have an air purification system that eliminates viruses and bacteria. It consists of 3 integrated modules: Ion, Photocatalyst Filter and Ultraviolet Radiation (UV-C 254 nm), which work at the same time, guaranteeing complete air purification.



CONTACT

CONTACT CENTER: +51 84 581860

WEB CHAT: WWW.INCARAIL.COM

SOCIAL MEDIA



We are waiting for you to continue creating together unique and transcendent experiences to the heart of the Inca Empire: Machu Picchu!

